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## VETS CENTRAL TESTIMONIAL

We started our practice from scratch at the start of January 2014 and are extremely proud of the business it has grown into, the wonderful team that we work with, and the service that we provide to our community. Like many of you, we are tired and have experienced tough times in finding and retaining vets, and vet nurses. We had begun to worry about the longevity of our business (and us!).

When we first started talking with Keith at Vets Central, it all sounded a little “too good to be true”. We were wrong – it turned out to be even better than it first seemed. The whole Vets Central team have been so accommodating, understanding and kind the whole way through. We settled the sale of our business with Vets Central on 28 March 2022.

This may sound a bit corny, but you know when a new team member comes along, who gets on with everyone, taps straight into the practice ethos, is helpful & hardworking; and before you know it, the days they are on are the best days. You know they care, and they’ve got your back. Well, for us that new team member has been Vets Central – not changing the way we do things but supporting and enhancing what we already do. Essentially just an extension of our team – they are friendly, approachable, a wealth of knowledge, encourage autonomy, and are there to back us up when we need it.

We feel confident that with Vets Central behind us and supporting us, our team, our patients, and our clients will be looked after and will benefit in the same way that we have. We no longer feel that we are doing this alone, nor are we worried about longevity. We feel that someone else cares about “our” practice as much as we do!

We encourage you to put your preconceptions of “corporate” vets aside. Vets Central are different and we could not be happier to be working in partnership with them. We love that Sweet Pea Animal Hospital is still just as it was, and that our team are valued as highly as we value them. Heartfelt thanks to Keith, Debbie, Lee, and the whole (rapidly growing) support team, who have made this somewhat daunting process as seamless as possible, and a truly exciting experience.

Kind Regards,

**Dr Rob McMahon**  
Lead Veterinarian

**Samantha Blake**  
Practice Manager

*"The love for all living creatures is the most noble attribute of man." - Charles Darwin*